

This service which is chargeable operates to provide free remote programming, and in the event of a handset fault or failure, a free replacement or on-site assistance. These terms aim to outline the limitations of this service.

The above is for fair wear and tear, programming includes basic configuration.

PAYG (Pay As You Go) Option:

If you opt out of the maintenance, you can simply pay as you go.

Remote assitance will be charged at £70.00 for the first hour & £35.00 per half hour afterwards. Handset replacement will be £140.00 per handset. If your current handset is no longer available, we will supply a similar speficiation handset.

On site assistance is available for £185.00 for the first hour, & £40.00 per half hour afterwards.

